

DENTAL FREQUENTLY ASKED QUESTIONS (5/24/2023)

Q. Where do I go for my dental appointments?

A. Dental care is provided by your local Military Treatment Facility (MTF), i.e. Walter Reed Dental Clinic, for all dental appointments.

Q. What if my local MTF turns me down or I do not have a local MTF?

A. If your MTF is unable to see you please call the Active Duty Dental Program (ADDP). ADDP is administered by United Concordia Companies, Inc. ADDP's phone number is 1-866-568-6101. Press 3 to speak to a Dental Case Manager.

You can then inform them that you are unable to be seen for your dental needs at an MTF within a 50 mile radius of your home **and** duty station. They will then assist you with getting an appointment with an in network civilian dentist. All care under the ADDP requires that you obtain an Appointment Control Number (ACN) prior to receiving dental care.

Q. What are my dental benefits?

A. Please go to this website for more information:

<https://secure.addp-ucci.com/adsm/eligibility-and-benefits/benefits/benefits-overview>

Q. Where do I find an In-Network Dentist?

A. Please go to this website:

<https://secure.addp-ucci.com/find-a-dentist/#/>

You can also call United Concordia's appointment line at these numbers:

CONUS: 1-866-984-2337

OCONUS: 1-844-653-4058

Q. What if I have a dental emergency?

A. Please contact your local MTF emergency dental line and follow the emergency dental procedures. If you need assistance locating an open dental office, please contact United Concordia's at the applicable number listed above.

Q. Can I enroll my dependents in dental insurance?

A. As an active duty service member you can purchase dental benefits for your dependents. Dependent dental coverage is handled through the TRICARE Dental Program (TDP). More

information about enrollment, cost, and benefits can be found at this website for more information:

<https://tricare.mil/tdp>

Q. I was seen by a non-MTF dentist and I want my record in the EHR. How do I accomplish adding that file?

A. Please continue to print and take the DD Form 2813 (Dental Readiness Form) to each dentist appointment. Upload the completed form to your OPF. After review Medical Affairs will update your readiness. Officers should continue to request and retain a copy of their complete dental record.

If you have any further questions, please contact Medical Affairs (LCDR Beth Zalno or LTJG Kristine C Jones-Beatty) at noaacorps.medical@noaa.gov.