DENTAL SERVICES

Beginning 1 January 2011, dental care for NOAA Corps officers will be provided under the Active Duty Dental Program (ADDP). The ADDP is administered by United Concordia Companies, Inc. (UCCI) for the TRICARE Management Activity (TMA). The ADDP is not a dental insurance program. Rather, it provides all required care to ensure dental readiness. Elective care (e.g., bleaching, veneers) is not authorized, in accordance with Uniformed Services guidelines. Further, all care must be provided by a United Concordia network dentist.

As a NOAA Commissioned Corps member, your care will fall under the "Remote ADDP." This means that you are permitted to seek care in the private sector from any United Concordia network dentist; however, you are still eligible to receive care from a military dental treatment facility, if space is available.

Please note that **ALL** care under the ADDP requires you to obtain an Appointment Control Number (ACN) from UCCI prior to receipt of care. You may be liable for the cost of the care if you do not have an ACN at the time of treatment. You can obtain an ACN through the ADDP website by submitting an Appointment Request Form (https://secure.addp-ucci.com/ddpddw/adsm/appointment-request.xhtml). If you have already scheduled a dental appointment for 1 January 2011 or later (e.g., sixmonth cleaning), you **must** call UCCI at 1-866-984-2337 prior to receipt of care to coordinate a new ACN.

ADDP identification cards were mailed in mid-December 2010. The ADDP brochure is available on the ADDP website (www.addp-ucci.com). This site also includes other pertinent information, your covered benefits, finding a network dentist, how to make an appointment (including the difference between accessing routine vs. specialty care), and much more.

Billing and other requests for the continuation of dental work that has already been authorized or is currently in progress should be directed to CDR Elizabeth Hobson-Powell, Chief, Medical Administration in the Commissioned Personnel Center. CDR Hobson-Powell can be reached on 301-713-7718 or at <u>Elizabeth.hobson-powell@noaa.gov</u>.

Should you have any questions regarding the ADDP, please call UCCI at the number listed above. Welcome to the ADDP!